

HOW TO SEND CASES



We've made it simple to send cases to Integrity Dental Services while protecting patient information and keeping workflows consistent. Please use one of the approved methods below.

1 Ship Physical Cases to Our Duluth HQ

Mailing Address (All Carriers): **Integrity Dental Services 2810 Premiere Parkway, Suite 350
Duluth, Georgia 30097**

Accepted carriers:

FedEx

UPS

USPS

DHL

Include in Your Package:

- Completed lab Rx
- All models, impressions, and components related to your case
- Any printed photos or notes you'd like our team to review. If you have digital assets to include with your case, please submit content here:
<https://integritydentalservice.com/upload-completed-prescription/>

**OR SCAN
QR CODE**



2 Send Digital Cases via Your Scanner

We accept digital impressions from most major intraoral scanners, including:

MEDIT



3shape

iTero



SHINING 3D

And other leading digital platforms. When sending digital cases:

- Select Integrity Dental Services as your preferred lab (if available in your platform), or
- Follow your scanner's instructions for sending to an external lab and route files to Integrity Dental Services
- Attach your completed digital Rx through the platform when available

If your team needs help setting this up, please contact your Integrity representative or our support team.

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3 Submit Cases Through Our Website

You can also submit cases and Rx forms directly through our website:

Online Case Submission & Universal Rx:

<https://integritydentalservice.com/send-a-case/universal-rx/>

Use this option to:

- Access and complete our Universal Rx
- Upload case details
- Streamline communication with our team

OR SCAN
QR CODE



! IMPORTANT

To protect patients and ensure proper tracking:

We **DO NOT** accept cases or Rx forms sent via email.

- Please do not email Rx forms or case submissions to Integrity Dental Services.

We **DO** accept photos via email to support your case:

- Email clinical photos, shade photos, and reference images to:
photos@integritydentalservice.com

Please avoid including unnecessary patient identifiers in photo file names or email subject lines.

? Questions or Need Help?

If you're unsure which workflow is best for your practice or need help setting up digital case submission, our team is happy to assist.